

# Standard

## Standard Highlights

- ✓ Coverage for the most common traveler concerns, including benefits for cancellations, medical emergencies, trip delays, and luggage
- ✓ Innovative claims process to create a great customer experience
- ✓ Tin Leg named the Best Travel Insurance for Seniors by *Forbes*
- ✓ Emergency Assistance team available 24 hours a day, 365 days a year

## Multi-Award-Winning Customer Service

The number one goal of our internationally-recognized customer service department is saving our customers money. We guarantee an honest interaction with every customer, and will never push a sale if we know a traveler's concerns can't be covered. We promise to do everything we can to provide an exceptional experience for our customers, every time.

## Revolutionary Claims Process

We know the true test of an insurance company is their claims process. We've turned the traditional process inside-out, and use early and frequent communication to exceed customer expectations at every stage. To do this, we speak to every claimant upfront before requesting any work or documentation from them. As we process their claim, we maintain a touchpoint every 7 days to ensure they are never left wondering the status of their claim.

On average, we process claims in 20 days, with a 92% approval rate.

## 24-Hour Emergency Assistance

Tin Leg Assistance is available 24 hours a day, 7 days a week, to help travelers worldwide experiencing a wide range of issues, such as a medical emergency, a travel delay, lost or delayed luggage, and identity theft, among others.

## Contact Tin Leg's Agent Team

Let us do the legwork for you.

To search, compare and purchase a Tin Leg policy, visit [tinleg.com](http://tinleg.com), or call 1-844-240-1233, available seven days a week from 8am to 10pm ET.

For sign up, commission and other agent-specific questions, contact the Tin Leg Agent Team at 844-646-1507 or email [agents@tinleg.com](mailto:agents@tinleg.com).

## Tin Leg Standard Benefits

Trip Cancellation - 100% of trip cost, up to \$100,000

Trip Interruption - 150% of trip cost, up to \$150,000

Covered cancellation reasons include:

- Injury, Death, or Sickness
- Inclement Weather
- Terrorism
- Employment Layoff
- Financial Default\*

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Emergency Medical - \$30,000

Medical Evacuation & Repatriation - \$200,000

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Travel Delay - \$150 per day, up to \$500

Baggage Delay - \$200

Baggage & Personal Items Loss - \$500

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Money Back Guarantee - 15 Day Free Look Period

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## Bonus Benefits

Pre-Existing Condition Exclusion Waiver\*

Coverage for Additional Sports & Activities

Flight Only AD&D - \$25,000\*

All benefit amounts are per person, and may vary by state

\*Included if the policy is purchased within 15 days of initial trip deposit

### Disclaimer:

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